

MSSP Frequently Asked Questions (FAQ)

1. Does MSSP change my doctor or health plan?

No. MSSP does not change your doctor or your health plan.

2. Will MSSP affect my Medi-Cal or IHSS?

No. MSSP does not change your Medi-Cal or IHSS benefits. It works with these programs to help coordinate your care.

3. Do I need to be a citizen to get MSSP?

MSSP requires you to have full-scope Medi-Cal. Medi-Cal decides eligibility, not MSSP.

4. How do I apply for MSSP?

You can apply online or by phone at 818.837.3775

After you apply, MSSP staff will contact you to complete an intake and see if you qualify.

5 How long can I stay in MSSP?

You can stay in MSSP as long as you still qualify and the program meets your needs.

6. Is there a waitlist?

Yes. MSSP has a limited number of spots, so some areas may have a waitlist.

7. Can I have MSSP and other services at the same time?

Yes. You can have MSSP and services like IHSS or CBAS.

Some programs cannot be used together if they offer the same services.