

## Elaine Batchlor, MD, MPH Honored with the Vision & Excellence in Healthcare Leadership Award

### *Partners in Care Foundation's 20th Annual Tribute Dinner*

On June 3, 2019, over 400 healthcare executives and professionals gathered at the Beverly Hilton Hotel to honor Elaine Batchlor, MD, MPH, and current CEO of the Martin Luther King, Jr. Community Hospital in Los Angeles.

Honored for her forward-thinking approach to addressing the challenges endemic to healthcare, her skills and abilities were touted from the stage by many individuals, including:

*Partners'* Board Chair Marta Fernandez, *Partners'* CEO June Simmons, Martin Luther King, Jr. Community Hospital Board Members Manuel Abascal, JD and Robert Margolis, MD, and LA County Second District Supervisor, Honorable Mark Ridley-Thomas. Both Abascal and Margolis served as Co-Chairs for the event.

In describing why Dr. Batchlor was selected for the award, *Partners'* Board Chair Marta Fernandez

*continued*



*From left:*  
*Robert Margolis, MD*  
*June Simmons, MSW*  
*Elaine Batchlor, MD, MPH*  
*Honorable*  
*Mark Ridley-Thomas*  
*Marta Fernandez, JD*  
*Manuel Abascal, JD*



June Simmons, MSW with  
Elaine Batchlor, MD, MPH

explained “she is a pioneer who has applied vision, experience and perseverance to successfully resurrect an institution that today serves its community through a special model of care that supports its unique needs.”

Fernandez went on to say that “*Partners in Care Foundation* is fortunate and honored to recognize Dr. Batchlor for her vision and excellence in providing dramatic and high-impact leadership in the health arena.”

Each year, this annual event not only honors a significant individual for their leadership and vision within the healthcare world, it also serves as a significant fundraiser for *Partners in Care Foundation*. This year’s event raised over \$400,000, primarily through sponsorships and tribute journal advertisements.

## Save the Date

### *Partners’ 21st Annual Tribute Dinner*

### Monday, June 8, 2020

For more information  
please call (818) 837-3775 ext. 121  
or visit [www.picf.org](http://www.picf.org)

---

## Partners’ Team

*For the past 20 years, Partners has been a significant change agent in the social determinants of health arena. We have been called a “powerful innovator,” a “leader of change” and a “source of charity for those most in need of help.” Our success is due to people who are passionate about making things happen and have the skills to bring ideas to fruition. Each issue we introduce staff and Board members who have helped shape Partners success.*

### Katherine Kirchhoff

**Managing Director**

**Cain Brothers a division of KeyBanc Capital Markets**

**Partners in Care Foundation Board Member since June 2018**

Kathy is a CPA, Securities Principal, and General Securities Representative. She has a bachelor’s degree in Business Administration from California State University Fullerton (CSUF) and a Master of Business Taxation Degree from Golden Gate University. For nearly 20 years, Kathy’s work has been focused on the health care industry with specific attention on the post-acute and senior living sector. She has worked with more than 100 post-acute and senior living providers and organizations across the country. She was appointed to the State of California’s Continuing Care Advisory Committee by Governor Schwarzenegger in 2007 and has served on the Leading Age California Finance Committee since 1997.





## Manoj Mathew, MD, SFHM

National Medical Director, agilon health

Partners in Care Foundation Board Member since June 2017

An experienced physician and healthcare executive, Dr. Mathew brings to *Partners* his extensive clinical and administrative experience. An expert in managed care systems, he has worked as Medical Director at local, regional, and national levels within a variety of healthcare settings. An Internist boarded in Hospice and Palliative Care, Dr. Mathew began his career as a Primary Care Physician, and then as a Hospitalist and Skilled Nursing Facility physician. He was awarded the distinction of Senior Fellow in Hospital Medicine (SFHM) from the Society of Hospital Medicine for his work in improving the quality of patient care.

## Anwar Zoueihid, MS

Vice-President, Health Services

Anwar Zoueihid has been with our non-profit agency since 2008. He has a Masters' in Psychology from San Diego State University (SDSU). He has over 20 years of care management experience in direct service, program development and evaluation. In his work with *Partners*, he oversees all Long-Term Care Supportive Services contracts. Anwar has led significant efforts around integrating government funded programs into managed care to enhance care coordination. His efforts include addressing social determinants of health, and helping people remain and age in the community with appropriate long term services and supports. He supervises seven Medi-Cal programs in Los Angeles, Santa Barbara, Riverside, San Bernardino, and Kern County that currently serve approximately 2,000 people each year. Working in partnership with government, managed health plans, and physician groups, Anwar wins and leads management of these key safety-net programs through contracts providing social services in the home and community to identify social determinants and reduce overall costs in health care.



Anwar is committed to addressing avoidable suffering caused by the social determinants of health. He is proud to have helped *Partners* grow social and health services into its current strong strategic model and impressive brand.

---

## Working in the Community

### Sharon's Story

Sharon was referred to Partners in Care after having been released from the hospital following treatment for overdosing on medication and alcohol. The 72-year-old suffers from Bipolar Disorder, severe depression, and memory problems.

Sharon "had no one in her life to help her," as her two children had been estranged from her and out of contact for several years. Being on her own and dealing with her chronic medical conditions made it difficult to deal with the daily issues that most people take for granted. Shopping is tough when your memory fails you and tasks around the home don't get done when depression rules. Feeling safe was all but impossible.



That began to change once Partners received the MSSP referral. Given the severity of her circumstances, MSSP and Partners in Care agreed that services needed to start quickly for Sharon. Right away they provided her with chore hours in hopes that type of help would reduce much of the household pressure and help Sharon cope with the demands of day-to-day living.

Just as important was to quickly deal with Sharon's safety, which was compromised through both her Bipolar Disorder and memory problems. A call to Lifeline had an emergency response services system rapidly set up in her home. Following a simple orientation to the service, Sharon understood that she was no longer on her own, with help and a friendly voice now just the push of a button away.

The last concern was to make sure she was able to attend appointments with her doctors and get to medical services. A call to Easy Lift and periodic oversight from the Partners team meant she made appointments as scheduled and was able to access transportation when needed – or desired.

Sharon says she feels so much safer at home and her life is so much better now that she has the support of both Partners and MSSP. Together, they have addressed many of the stresses in her life. The result? Sharon has begun rebuilding relationships with her children. She has been able to go to lunch with her son and has been able to hang out with her grandson! The pieces of her life that most people take for granted are beginning to once again fall into place for this grandmother, who believes that MSSP and Partners made it possible for her to get through “one of the darkest times” of her life.

---

## Our Goal? Healthier, Happier People! And key partners in changing the shape of healthcare!

*Partners in Care Foundation* staff are specialists in the social determinants of health (SDOH). Our work serves as a bridge between medical care and what a person can accomplish in their own home. We manage the gaps in non-medical care that affect a person's recovery and overall health. These include challenges such as food insecurity, confusion regarding medications, transportation difficulties, and home safety. We do this through a network of community-based organizations, and our own staff, either coordinating or providing

evidence-based services. The result is happier, healthier people cared for at lower expense in their homes and communities.

### Sharing Our Expertise

*Partners* is regularly asked to share what we've learned as leaders in the field during our twenty years of addressing social determinants of health. In the past few months our staff has spoken with healthcare and health plan leaders through many webinars and conferences, including those sponsored by: America's Physician Groups, ZuckerDavis, California Hospital Association, The Government Health Care Congress, the National Congress on Aging, and the California Association of Health Plans, among many others.



---

**Donate Now**  
[picf.org/donate](https://picf.org/donate)

# Support Change

The people served by *Partners* and its team are often in desperate shape, suffering, and greatly in need of the skills, resources, and supports that make our agency special. We see so much unmet need every day!

A portion of our work is paid for by health plans or health systems. However, the most crucial piece of our funding comes from individual donors and funding organizations.

In this changing world of healthcare, these generous people and organizations have made it possible for us to build a myriad of programs and partnerships that fully integrate social services and safety services into health care. This allows for the root causes of health decline and suffering to be better addressed.

Health care is beginning to broaden its reach into these arenas where we are key change agents in building the models that make their reach practical.

*Partners in Care Foundation* is a non-profit organization that relies on partnership with health care, grants and the generosity of donors to maintain and enhance services. Your contribution will help us continue a legacy of partnership, innovation, and impact!

To learn more about *Partners* and how you can help further its mission, contact:

June Simmons, President and CEO  
(818) 837-3775 ext. 102  
[jsimmons@picf.org](mailto:jsimmons@picf.org)

Karen Schneider, VP of Development  
(818) 837-3775 ext. 121  
[kschneider@picf.org](mailto:kschneider@picf.org)

## Insight to Loneliness

According to an article from the Harvard Medical School written by Charlotte S. Yeh, MD titled "The Power and Prevalence of Loneliness," loneliness has a health impact like smoking, and can shorten a person's lifespan by an average of eight years. Addressing social isolation is one of the key social determinants of health that *Partners* focuses on, and we were touched when a friend and strong supporter of this agency sent us this poem which he wrote exploring this very topic.



Nancy and Richard Flores

## Loneliness My Pain

*By Richard Flores*

I'm lost and feel so lonely as if I'm disconnected from the world immediately around me	I have visitors who ask the same questions and offer the same solution <b>and</b> the same look
I observe people pass, offering a friendly smile so I smile back assuming they know me	I miss my friends and the joy enjoyed from doing the simplest, sometimes foolish, things
Pausing to start a conversation, unsuccessfully, I search my memory for anything in common	I get panicky realizing so many are gone remembering times we lived life like kings and queens
Even to merely talk about the weather becomes difficult - so challenging I make no sound	You may say it's a choice to be alone but it is undesired pain trying to conform to a fast unaccommodating world
I question the wisdom of leaving the safety of my home then consider my sorrows - alone	My loneliness is an anxious feeling of disconnectedness hard to ignore - I <b>am</b> in a different world
I know, I know, I get up each morning determined to be among people and I moan	It is easy to do all things in my room I can choose what and when but there it ends
I feel like I'm on a small boat in a big sea lost with an uncontrollable sadness so deep	Sameness is confusing but offers the beauty of day's beginning and stillness when it ends
Drifting day after day realizing I have drifted away from all that matters - again I weep	I stay in my room - once my sanctuary, now a place of self imposed confinement
My contact with the world is through the media - so Byzantine and depressing so I escape in a book	Resigned, here I'll stay anticipating a gracious departure from a world in need of refinement



The Social Determinants  
Specialists

732 Mott Street, Suite 150  
San Fernando, CA 91340  
818-837-3775  
[www.picf.org](http://www.picf.org)



**Donate Now**  
[picf.org/donate](http://picf.org/donate)

©2019 Partners in Care Foundation

# Partners Achieves GuideStar's Platinum Rating

We're proud to say we've achieved  
GuideStar's highest level of recognition.  
What does this mean for our donors?

- It demonstrates *Partners* is focused on measuring progress and results;
- It shows our improvement and results year after year; and
- Provides a concrete alternative to donors who otherwise would evaluate us using our overhead ratio.



For more information about this significant achievement, visit:

[learn.guidestar.org/platinum#how-it-helps](http://learn.guidestar.org/platinum#how-it-helps)  
and our GuideStar page at [guidestar.org/profile/95-3954057](http://guidestar.org/profile/95-3954057)

## Save the Date



### GSWEC 20th Anniversary Celebration April 29, 2020

9:00 AM  
California Endowment  
Yosemite Room  
1000 Alameda St.  
Los Angeles, CA 90012

For more information or to RSVP,  
please call 818-837-3775 ext. 100  
or visit [www.picf.org](http://www.picf.org)